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| **What will we be learning?**4 Human resources | **Why this? Why now?**Students should understand the interdependent nature of business operations, human resources, marketing and finance. Students will look at the purpose of human resources, its role within business and how it influences business activity.  | **Key Words:**Organisational structureAuthorityChain of commandDelegationDelayeringCentralisationDecentralisationRecruitmentInternal/External recruitmentRetentionJob analysisCVJob descriptionPerson specificationQualityCustomer serviceContracts of employmentMotivationFringe benefitsNational living wageInduction trainingOn the job trainingOff the job training |
| **What will we learn?**How businesses structure their organisationsHow they recruit and select employees How they motivate and train those employees once they start work |
| **What opportunities are there for wider study?**Students review and discuss current news articles which relate to current topics and they can consider the practical application of business concepts by reviewing and discussing a range of news and video articles. The wider study provides the opportunity for students to explore theories and concepts in real business settings. |
| **How will I be assessed?**Summary questionsCase studiesEnd of topic test – summative assessment |